

# Vi+

## Independence Solution

**Tunstall**



SOLUTION SHEET

### What is it?

The Tunstall Vi+ is our most technologically advanced Medical Alert System. The Vi+ system includes a two-way voice base console and one personal activator which can be worn as a lanyard, wristband, or belt clip.

The Vi+ has an integral ambient temperature sensor which will alert Tunstall's Emergency Response Center (ERC) if an unsafe high or low temperature is detected.

The Tunstall Vi+ is also a hub for telecare in the home, capable of monitoring the home environment 24 hours a day for activity, critical events, and potential emergencies.

### How does it work?

Subscribers call for help by pressing the button on their personal activator or Vi+ console. The call is sent to our 24-hour Emergency Response Center where trained operators can access call details (subscriber's name, address, and relevant information) that are displayed on their screen.

If an unsafe temperature (above 89°F or below 50°F) is detected in the room, the unit will automatically signal the ERC.

Our Emergency Response Center operator communicates with the subscriber through the Vi+ console's loudspeaker and microphone to determine the nature of the call and the appropriate course of action.

### Who is it for?

A wide variety of subscribers can benefit from the Vi+'s state-of-the-art technology, including people who:

- Have been discharged from the hospital and require additional support and assistance at home
- Have long-term conditions such as dementia, heart disease, or COPD, etc.
- Are of any age living alone
- Are older or have limited mobility
- Are subject to domestic violence or harassment
- Have household security issues or are living in fear of crime
- Are caring for someone in their home
- Have mental, physical, or sensory impairments

The Vi+ offers family, caregivers, and friends the reassurance that their loved ones can use their personal activator to easily call for help whenever they need it from anywhere in and around the home.

The Tunstall Vi+ is also compatible with the Tunstall iVi Intelligent Pendant with fall detection, Smoke Detector, and Flood Detector.

### Key Features

- Proprietary Tunstall technology allows the system to work over traditional, digital, & VoIP phone connections
- Programmable "non-emergency" 2nd button on console
- Attractive, sleek design
- Audible announcements available in English or Spanish
- Illuminated help button
- 30 hour back-up battery
- Integrated loud speaker & microphone
- Professional Emergency Response Center
- Supports multiple personal activators
- Compatible with iVi Intelligent Pendant with fall detection\*
- FDA registered and ETL listed

### Benefits

- One solution for all situations
- For easy access to a triage or concierge service
- Non-clinical and unobtrusive
- Subscriber is informed of the call progress and status
- Base unit is easily located at night
- Provides reassurance in the event of a power outage
- Enables two-way voice communication between subscriber and Emergency Call Center Operator
- Available 24/7, 365
- Allows multiple subscribers to use a single console unit
- Automatically generates a call for assistance if a fall is detected
- Tunstall is FDA registered, complies with all medical device regulations, and is ETL listed to conform with UL 1635 and UL 1637 product safety standards.

### Personal Activator

- Multiple wearing options
- 390ft activator range
- Water resistant (IP67)
- Necklace or bracelet. Belt clip may be ordered separately
- Range suitable for typical dwellings/homes
- Can be worn in shower or bath

### Specifications

- |                             |   |
|-----------------------------|---|
| • Part(s) for this solution | • Vi+ (57104/570)<br>Activator(s): Amie (63604/22) or iVi (66004/09)        |
| • Dimensions                | • 7.68" x 4.80" x 1.61" (WxLxD)   |
| • Weight                    | • 1.26 Lb   |
| • Battery                   | • 5 year rechargeable internal battery<br>30 hour backup battery capability |
| • Installation Requirements | • AC power outlet & operational telephone line connection                   |
| • Options                   | • Full portfolio of Connected Life Solutions                                |
| • Maintenance Requirements  | • Periodic testing  |

For additional information please call  
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\*Fall detection feature does not detect 100% of falls. If able, users should always press their help button when they need help.