

# Mobile-Mate™

Freedom Solution

Tunstall

SOLUTION SHEET

## What is it?

The Mobile-Mate is a small, lightweight, mobile Personal Emergency Response System that enables seniors and individuals with special needs to live independently and call for help anytime, anywhere in the US where there is cellular coverage. Mobile-Mate operates on a cellular network and features GPS & LBS technology and optional automatic fall detection.



## How does it work?

Subscribers call for help, anywhere or anytime, by pressing the Mobile-Mate call button. The call is sent to our 24-hour Emergency Response Center where trained operators can access call details (subscriber's name, address, and relevant information) that are displayed on their screen.

Our Emergency Response Center operator communicates with the subscriber through the Mobile-Mate loudspeaker and microphone to determine the nature of the call and the appropriate course of action.

## Who is it for?

A wide variety of subscribers can benefit from the features of Mobile-Mate, including people who:

- Feels unsafe outside the home
- Have household security issues or are living in fear of crime
- Want to lead an active lifestyle
- Are subject to domestic violence or harassment
- Are of any age living alone
- Travel alone
- Have a long term medical condition

Mobile-Mate™ gives subscribers the confidence they need when venturing outside the home; providing peace of mind and independence.



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### Key Features

- Two-way voice communication
- Simple one-button access
- AT&T™ 3G network\*\*\*\*
- Water resistant (IP67)
- Compact lightweight design
- 36 hour standby battery\*\*\*
- GPS & LBS location technology\*\*
- Integrated loud speaker & microphone
- Optional automatic fall detection\*

### Benefits

- Enables two-way voice communication between subscriber and Emergency Call Center Operator
- Immediately connects subscribers to our trained Emergency Response Center Operators
- A trusted, leading cellular network provider for enhanced reliability. Not affected by 2G network sunset
- Can be worn in shower or bath
- Easy to handle and can be discreetly worn or carried in a pocket or purse.
- Extended standby battery life affords subscribers the luxury of charging the device when convenient and reduces the likelihood of a dead battery.
- Latest mobile technology so that the Emergency Response Operators can guide responders to the subscribers location
- Enables two-way voice communication between subscriber and Emergency Call Center Operator
- Automatically alerts out Emergency Response Center if its sensors detect a fall

### Specifications

- |                             |  |
|-----------------------------|--|
| • Part(s) for this solution | • Mobile-Mate (10-1113)                              |
| • Dimensions                | • 2.6" x 1.6" x .75" (WxLxD)                         |
| • Weight                    | • 1.73 ounces  |
| • Battery                   | • 36-hour battery life                               |
| • Installation Requirements | • AC power outlet<br>AT&T 3G cellular coverage*      |
| • Maintenance Requirements  | • Periodic testing<br>Regular charging of the device |

For additional information please call

**1.800.286.2622**

or email [USInfo@tunstall.com](mailto:USInfo@tunstall.com)

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\*Location accuracy may vary depending on environmental conditions.

\*\*Fall detection feature does not detect 100% of falls. If able, users should always press their help button when they need help.

\*\*\*36 hour battery life based on standby operation and may vary with activity level.

\*\*\*\*AT&T™ is a registered trademark of AT&T™.

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