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TUNSTALL AMERICAS EXPANDS PATIENT ACCESS SOLUTIONS OFFERING WITH MEDICAL ANSWERING SERVICE

New solutions optimized for individual physician practices, home care/hospice agencies, large-scale healthcare systems, and more

Long Island City, NY (July 31) – [Tunstall Americas](#) has launched their Telephone Answering Service for all facets of the healthcare landscape. Now, healthcare clients can partner with Tunstall Americas for After-hours call-handling, Overflow call-handling, and Appointment Scheduling solutions for their medical practices. This decision serves as a way to further expand their suite of Patient Access Solutions, and gives their existing and new clients more ways to engage with their patients in ways that fit their lifestyles.

“We have the expertise and scalability to support single physician practices, all that way to some of the most complex healthcare systems in the country. It just makes sense for our clients and their patients for us to offer the full suite of solutions that they need,” said Tunstall Americas Senior Vice President of Sales & Customer Acquisition, Louis Shapiro. “At the end of the day, it’s all about increasing patient satisfaction, while helping our partners run their organizations more efficiently.”

Shapiro said that they are doubling-down on the initiative by investing in a seasoned sales resource, Michael Fiore. Michael has spent the last ten years in the medical answering business and will bring a wealth of knowledge to his clients. “It’s about understanding the needs and nuances of our customers and being able to offer them solutions that will help make the lives of both them and their patients easier,” said Fiore. “I’m looking forward to helping my clients strike that balance.”

Tunstall Americas Telephone Answering Service seeks to partner with all healthcare-related organizations, including:

- Physician practices
- Large hospitals and healthcare systems
- Hospice organizations
- Home Healthcare Agencies

- Pharmacies
- Medical Equipment/Delivery Companies
- Surgical Centers
- Retail Clinics

For more information on the medical answering services, prospective clients are encouraged to reach out to Michael directly at 631-739-3501 or Michael.fiore@tunstall.com.

ABOUT TUNSTALL AMERICAS: Tunstall Americas is a division of Tunstall Healthcare Group, which was founded in 1957 in the UK, and just celebrated its 60th anniversary. Tunstall Americas has provided 24/7/365 support and care to tens of millions of people, through both its Connected Care Division, (by way of Personal Emergency Response Systems devices and Medication Management) and its Connected Health Division, which houses innovative Patient Access Solutions. Most recently, Tunstall Americas has partnered with a leading global telecommunications company, to provide remote patient monitoring and telehealth solutions to Canadians using Tunstall's world-leading ICP Integrated Care Platform™. Collectively, Tunstall's products and services deliver a seamless patient experience and help to empower people to take a more active role in their health and wellbeing. For more information, visit www.americas.tunstall.com.

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