

Mobile-Mate®

Freedom Solution

Tunstall

SOLUTION SHEET

What is it?

The Mobile-Mate® is a small, lightweight, mobile Medical Alert System that enables seniors and individuals with special needs to live independently and call for help anytime, anywhere in the US where there is cellular coverage. Mobile-Mate operates on a cellular network and features GPS & LBS technology and optional automatic fall detection.

How does it work?

Subscribers call for help, anywhere or anytime, by pressing the Mobile-Mate call button. The call is sent to our 24-hour Emergency Response Center where trained operators can access call details (subscriber's name, address, and relevant information) that are displayed on their screen.

Our Emergency Response Center operator communicates with the subscriber through the Mobile-Mate loudspeaker and microphone to determine the nature of the call and the appropriate course of action.



Who is it for?

A wide variety of subscribers can benefit from the features of Mobile-Mate, including people who:

- Feels unsafe outside the home
- Have household security issues or are living in fear of crime
- Want to lead an active lifestyle
- Are subject to domestic violence or harassment
- Are of any age living alone
- Travel alone
- Have a long term medical condition

Mobile-Mate™ gives subscribers the confidence they need when venturing outside the home; providing peace of mind and independence.

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Key Features	Benefits
<ul style="list-style-type: none">• Two-way voice communication	<ul style="list-style-type: none">• Enables two-way voice communication between subscriber and Emergency Call Center Operators
<ul style="list-style-type: none">• Simple one-button access	<ul style="list-style-type: none">• Immediately connects subscribers to our trained Emergency Response Center Operators
<ul style="list-style-type: none">• AT&T™ 3G network****	<ul style="list-style-type: none">• A trusted, leading cellular network provider for enhanced reliability. Not affected by 2G network sunset
<ul style="list-style-type: none">• Water resistant (IP67)	<ul style="list-style-type: none">• Can be worn in shower or bath
<ul style="list-style-type: none">• Compact lightweight design	<ul style="list-style-type: none">• Easy to handle and can be discreetly worn or carried in a pocket or purse.
<ul style="list-style-type: none">• 36 hour standby battery***	<ul style="list-style-type: none">• Extended standby battery life affords subscribers the luxury of charging the device when convenient and reduces the likelihood of a dead battery.
<ul style="list-style-type: none">• GPS & LBS location technology**	<ul style="list-style-type: none">• Latest mobile technology so that the Emergency Response Operators can guide responders to the subscribers location
<ul style="list-style-type: none">• Integrated loud speaker & microphone	<ul style="list-style-type: none">• Enables two-way voice communication between subscriber and Emergency Call Center Operator
<ul style="list-style-type: none">• Optional automatic fall detection*	<ul style="list-style-type: none">• Automatically alerts out Emergency Response Center if its sensors detect a fall

Specifications	
<ul style="list-style-type: none">• Part(s) for this solution	<ul style="list-style-type: none">• Mobile-Mate (10-1113)
<ul style="list-style-type: none">• Dimensions	<ul style="list-style-type: none">• 2.6" x 1.6" x .75" (WxLxD)
<ul style="list-style-type: none">• Weight	<ul style="list-style-type: none">• 1.73 ounces
<ul style="list-style-type: none">• Battery	<ul style="list-style-type: none">• 36-hour battery life
<ul style="list-style-type: none">• Installation Requirements	<ul style="list-style-type: none">• AC power outlet AT&T 3G cellular coverage*
<ul style="list-style-type: none">• Maintenance Requirements	<ul style="list-style-type: none">• Periodic testing Regular charging of the device

For additional information please call
1.800.286.2622
or email US.Info@tunstall.com
36-36 33rd Street, Suite 103, Long Island City, NY 11106
americas.tunstall.com

*Location accuracy may vary depending on environmental conditions.
**Fall detection feature does not detect 100% of falls. If able, users should always press their help button when they need help.
***36 hour battery life based on standby operation and may vary with activity level.
****AT&T™ is a registered trademark of AT&T™.

